

Akuvox Declaration

To Whom It May Concern,

Akuvox guarantees that the products sold are expected to have the following lifecycle under normal usage and maintenance:

Limited Warranty Period: All products come with a limited warranty period. Please refer to the warranty policy or certificate provided at the time of purchase for specific warranty duration.

Design Lifecycle: The design lifecycle of the product is at least 5 years. This lifecycle is based on the expected lifespan under reasonable usage conditions, considering the product's design, manufacturing, and materials.

Normal Usage: The expected product lifespan is contingent upon normal use and maintenance. Improper use, abuse, unauthorized repairs, or modifications may lead to a shortened product lifespan and may not be covered under warranty.

Technical Support: During the design lifecycle, Akuvox will offer technical support and repair services. Beyond the design lifecycle, Akuvox does not guarantee ongoing support and repairs.

Exclusions: This statement does not cover damages caused by natural disasters, accidents, unforeseen events, unauthorized modifications, or other force majeure events.

Note: This declaration is specific to products sold by Akuvox. For detailed information on the lifespan and warranty of a particular product, please refer to the product documentation and warranty policy.

The purpose of this statement is to provide essential information to customers regarding the product lifecycle. Akuvox reserves the right to modify and update this statement at any time.



AKUVOX (XIAMEN) NETWORKS CO., LTD.